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Meetings were held on February 13, May 22, August 23 & 24, and December 6, 2013.
Dear Friends:

Thank you for the trust you have placed in the Brain Injury Association of America (BIAA). With your help and support, we embraced real challenges and opportunities in 2013. And we did so with wisdom, passion, and courage.

It was an active and important year for BIAA. Working with researchers at the Icahn School of Medicine at Mount Sinai, we released State of the States: Meeting the Educational Needs of Children with Traumatic Brain Injury. The report discussed best practices for identifying children with brain injury and transitioning them to school and community.

Early in the year, BIAA invited several brain injury organizations to come together to identify commonalities in public policy goals and bring one message to Congress to protect and advance the TBI community in the face of economic turmoil at the federal level. The One Voice Coalition developed “Recommendations to Strengthen Existing Legislation and Programs for Individuals with Brain Injury and Their Families,” a white paper that was delivered to relevant congressional offices, federal agencies and other stakeholders.

In December BIAA filed a motion in the United States District Court for the Eastern District of Pennsylvania to participate as amicus curiae (friend of the court) on the proposed settlement between the National Football League (NFL) and former players. We filed this motion because the outcome of any settlement is likely to have an impact on similar lawsuits brought on behalf of other classes of people with brain injuries as well as future prevention, research, and treatment of the injury.

Susan H. Connors, President/CEO
Brain Injury Association of America
National Brain Injury Information Center

The Brain Injury Association of America (BIAA) established the National Brain Injury Information Center (NBIIC) to assist individuals and families who experience the life changing, sometimes devastating, effects of brain injury. Callers who dial 1-800-444-6443 are automatically linked compassionate, knowledgeable specialists to assist in locating rehabilitative, legal, financial and other support services critical to maximizing recovery. The NBIIC program offers consistent, user-friendly information about brain injury provided by trained brain injury specialists. In 2013, BIAA directly responded to 3,085 requests for help – an increase of more than 10 percent over 2012.

CALLERS TO BIAA’S NATIONAL BRAIN INJURY INFORMATION CENTER BY TYPE

Twenty-six Brain Injury Association state affiliates participated in the NBIIC program in 2013. Collectively, we responded to approximately 30,000 requests for information and resources about brain injury.
**TOP 10 TOPICS OF INFORMATION REQUESTED IN 2013**

![Bar Chart showing the top 10 topics of information requested in 2013]

**Sample responses from people who contacted us for information and support:**

"Many thanks. This will give me some direction and hope."

"All of this information is greatly appreciated. I am going to pour over it tonight. I look forward to learning new information and hopefully useful information for my husband. I appreciate the time and effort you took to respond to me."

"I found a speech therapist thanks to your list and she is right around the corner from me! I look forward to my appointment. Thank you so very much for helping me so quickly. This is a big load off of my mind."

"Thank you for speaking with me today. My husband and I greatly appreciate your compassion, advice, explanations and support! I am so glad we found out about you and your organization!"

"Once again I thank you very, very much for chatting with me and sending these links which are 'fully packed' with information and have helped me already. Continue to do what you are doing – you are making a difference"
Advocacy

BIAA actively lobbied for favorable regulations under the Patient Protection and Affordable Care Act – particularly those involving mandatory benefit categories and non-discrimination provisions – and prepared advocates to implement healthcare reform at the state level.

BIAA worked to reauthorize the Traumatic Brain Injury (TBI) Act, the only federal legislation that specifically addresses scientific research, data collection, public awareness and service system access for civilians with brain injury. The TBI Act as voted out of the House Committee on Energy and Commerce on December 11, 2013, in an open markup.

BIAA called on Congress to fully fund the TBI Act and to provide sufficient resources for the TBI Model Systems of Care, 16 research centers located across the U.S. that contribute to the only non-proprietary, longitudinal database on what happens to people after sustaining a brain injury. The Model Systems are a key source of evidence-based medicine and serve as a proving ground for future researchers.

In February 2013, BIAA invited seven brain injury organizations to come together to identify commonalities in public policy goals and bring one message to Congress to protect and advance the TBI community in the face of economic turmoil at the federal level. Over the course of seven months, the consortium members met in person and by teleconference to develop a white paper that was delivered to relevant congressional offices, federal agencies and other stakeholders. That white paper, “Recommendations to Strengthen Existing Legislation and Programs for Individuals with Brain Injury and Their Families,” is available for download from the BIAA website in the Position Papers section.

BIAA actively participated with ten coalitions, including: The Disability and Rehabilitation Research Coalition; the CCD Health, Veterans, Long Term Services, Education Task Forces; the National Collaborative on Children’s Brain Injury; IVP Stakeholders; the Neurology Coalition; the Therapy Cap Coalition; the ITEM Coalition; the HAB Coalition; the Future Care Coalition (led by BIAA with United Spinal); the Coalition to Preserve Rehabilitation; the ACRM Rehab working group; and the Coalition for Regenerative Stem Cell Medicine.
Education, Research, and Support Services

The 2013 BIAA Brain Injury Business Practice College was held Jan. 28-30 in Scottsdale, Ariz. Presentations included the art of negotiation, data acquisition and management, using data to inform health care practices, VitalSmarts’ Crucial Conversations and Crucial Confrontations Overview, new CARF standards for brain injury rehabilitation and its new independent evaluation accreditation, health care reform, and breakouts targeting operations, financial, and human resources professionals.

The Academy of Certified Brain Injury Specialists (ACBIS) has been a cornerstone of the Association’s professional education since 1996. This national certification program expanded to include more than 5,500 individuals who specialize in delivering brain injury treatment and services. The Association is grateful to the professionals who volunteer their expertise to maintain and enhance the quality of ACBIS education and the rigor of the certification process:

- Sharlene Adams, CBIST, LSX
- Susan Bartlett, LCSW, CRC
- Cynthia Boyer, Ph.D.
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- Heidi Reyst, Ph.D., CBIST
- Eric Spier, M.D.
- Elizabeth Spriegel, M.S., CBIST

The BIAA Career Center launched in October 2013 to help match brain injury professionals with the best jobs in the field. For job seekers, the BIAA Career Center is a free service that provides access to employers and jobs in healthcare and brain injury. Employers can post jobs online, search for candidates based on specific job criteria, and create online resume agents to contact qualified candidates. BIAA also launched a strategic partnership with the National Healthcare Career Network (NHHCN), giving registered employers and job seekers access to a larger database of industry-specific resumes and job postings.

David Strauss Memorial Series:
- BrainSTEPS, Brenda Eagan Brown, M.S.Ed., CBIS
- Four Ways of Being in the World of Brain Injury, Sheldon Herring, Ph.D.
- The Rehabilitation Continuum, Kier Bison, Ph.D.
- Neuroendocrine Dysfunction following TBI, Lisa Kreber, Ph.D.
- Age-related Brain Disease, Thomas Hall, M.A.

Mitch Rosenthal Memorial Series:
- Identifying Mild TBI after Military Blast Exposure, William C. Walker, M.D.
- Sexual Functioning after TBI, Angelle Sander, Ph.D.
- Use of Imaging in Concussion Diagnosis and Treatment, Barry Willer, Ph.D., and John Leddy, M.D., FACSM, FACP
- Web-Based Training in Family Advocacy, Ann Glang, Ph.D., and Karen McLaughlin, Ph.D., CCC-SLP

Caregiver Education Series:
- Coping with Problem Solving Deficits in the Community, Allison Clark, Ph.D.
- Substance Misuse Treatment in the Community, Jennifer Bogner, Ph.D., ABPP, and Monica Lichi, M.S.Ed., PC, M.B.A.
- Cognitive Rehabilitation and the Use of Computers, Gerald Voelbel, Ph.D.
- Smart Apps to Help with Play and Organization, Michelle Ranae Wild
- Anger Management following TBI, Tessa Hart, Ph.D., and Monica Vaccaro, M.S.

Business of Brain Injury Series:
- Using the Baldrige Leadership Award Criteria at Special Tree, Lynne Slevin
- Outpatient, Home and Community Based Services, Anne Marie McLaughlin, Ph.D.
- Update on the ACA, Peter Thomas, J.D., and Bobby Silverstein, J.D.
- Rainbow U: A Case Study in Holistic Group Based Treatment, Heidi Reyst, Ph.D., CBIST

Butch Alterman Memorial Series:
- Realistic Hope After Brain Injury, Mark Palmer
Public Awareness and Prevention

In May 2013, BIAA released *State of the States: Meeting the Educational Needs of Children with Traumatic Brain Injury*. This white paper discussed best practices for identifying children with brain injury and transitioning them to school and community. BIAA collaborated with the Icahn School of Medicine at Mount Sinai in a National Institute on Disability and Rehabilitation Research grant to write the paper. Free copies are available for download from BIAA’s website. BIAA and its network of chartered state affiliates celebrated Brain Injury Awareness Month in March 2013 with a focus on the nationwide education and advocacy campaign: "Anytime. Anywhere. Anyone. Brain injuries do not discriminate." BIAA, along with several chartered state affiliates and many advocates, gathered on Capitol Hill in Washington, D.C., on March 13 for Brain Injury Awareness Day to advocate for brain injury funding and programs to raise awareness of and support for brain injury initiatives.

In 2013, more than 60,000 copies of BIAA’s quarterly magazine, *THE Challenge!* were distributed in print and thousands more copies viewed online at [www.biausa.org](http://www.biausa.org). BIAA welcomed more than 1.2 million visitors to its website in 2013.

BIAA presented the 2013 William Fields Caveness Award to Donald G. Stein, Ph.D., and the 2013 Sheldon Berrol M.D. Clinical Service Award to Brent E. Masel, M.D. Members of the 2013 BIAA Awards Committee were: Sue Bartlett, LCSW, CRC; Steven Flanagan, M.D.; Flora Hammond, M.D.; Harvey Jacobs, Ph.D.; James Malec, Ph.D.; Nathan Zasler, M.D.; and Ross Zafonte, D.O.

On December 18, 2013, BIAA filed a motion in the United States District Court for the Eastern District of Pennsylvania to participate as *amicus curiae* (friend of the court) on the proposed settlement between the National Football League (NFL) and former players. The motion was filed because the outcome of any settlement is likely to have an impact on similar lawsuits brought on behalf of other classes of people with brain injuries as well as future prevention, research, and treatment of the injury. If the motion is granted, BIAA will review any future proposed settlement (once it is received by the court) and comment on its fairness.
Chartered State Affiliates

The Brain Injury Association of America’s chartered state affiliates provide local and statewide help, hope, and healing to millions of constituents through programs and services, education, prevention and awareness initiatives, and support groups.

BIAA held its 18th Annual Affiliate Leadership Conference in Clearwater Beach, Fla., November 13-15, 2013. BIAA Affiliate leaders came together to discuss advocacy, awareness, access to resources, and other subjects important in helping fulfill BIAA’s mission to advance prevention, research, treatment, and education to improve the quality of life for all those affected by brain injury.

Patrick Gorman, Psy.D., received the Affiliate Leadership Award for Chief Volunteer Officer of the Year for his work with Brain Injury Association of Florida. Steven D. Wade, executive director, Brain Injury Association of New Hampshire (BIANH), was presented with the award for Chief Staff Professional of the Year.

Five affiliates were chosen to pilot the first year of BIAA’s signature Bowling for Brain Injury fundraising event. Bowling alleys in Nebraska (Lincoln and Omaha), Indiana (Indianapolis and Fort Wayne), Illinois (Chicago and Naperville), New York (Albany and Rochester), and Missouri (St. Louis and Springfield) welcomed more than 830 participants who collectively raised more than $150,000 for our cause.
**BIAA Mission**

Our mission is advance brain injury prevention, research, treatment and education and to improve the quality of life for all people affected by brain injury.

**Core Belief**

Brain injury is a misdiagnosed, misunderstood, under-funded neurological disease. Until there is a cure, people who sustain brain injuries must have timely and equal access to expert trauma care, specialized rehabilitation, lifelong disease management and individualized services and supports in order to live healthy, independent and satisfying lives.

**Guiding Principles**

1. **We value strong leadership.**
   We expect Board members to be fully engaged in BIAA’s mission. We set high standards for management and staff. State affiliate leaders are an integral part of our organization; we value their “on-the-ground” experience in shaping plans and policy decisions.

2. **We serve the entire field.**
   We respect the dignity and worth of all people. We encourage individuals with brain injury and their family members to participate in BIAA in meaningful ways while simultaneously welcoming the perspectives of researchers, clinicians and other professionals. We value the accomplishments of those who came before us and embrace the next generation of leaders who will pursue BIAA’s mission with urgency and excellence.

3. **We act with integrity while functioning as a business.**
   We seek transparency in our communications and agility in our operations. At all times, we strive to be a growth-oriented, metrics-driven organization employing technology and entrepreneurial approaches to achieve BIAA’s mission. We foster mutually beneficial relationships with other organizations that share our goals.

**Strategic Priorities**

The Brain Injury Association of America’s strategic priorities for 2010 to 2014 are to:

- Increase access to brain injury treatment and care.
- Unify BIAA and state affiliates.
- Embrace technology in all aspects of our work.
- Secure adequate resources to accomplish the mission.
- Influence awareness and understanding of brain injury.
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Rainbow Rehabilitation Centers

The Transitional Learning Center at Galveston (TLC)
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<td>Marjorie M. Wilnes</td>
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<td>Robert Zaborowski</td>
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<td>Trinidad Zamora</td>
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<td>Rick and Beth Woodward</td>
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<td>Tony Zapata</td>
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<td>Samuel H. and Kim Marie Workman</td>
<td>Jason Zavislak</td>
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<td>Mike Wortman</td>
<td>Angelica Zdanewicz</td>
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<td>Betty Wren</td>
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<td>Michelle Wren</td>
<td>Mary Zettwoch</td>
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<td>Gail Wright</td>
<td>Bruce and Donna Zides</td>
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<td>Todd A. Wright</td>
<td>Greg Zimmer</td>
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<td>Ronald Withem</td>
<td>Robert and Barbara Wunsch</td>
<td>Janice A. Zirkle</td>
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<td>Jennifer Wynkoop</td>
<td>Al Znamenacek</td>
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<td>Jesse Yager</td>
<td>H.J. Zoffer</td>
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<td>Jerry Wolf</td>
<td>Jason and Angela Yamnit</td>
<td>Michael Zolfo</td>
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<td>Chalon Ybarra</td>
<td>Sarah Zulkoski</td>
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<td>Nancy Wolff</td>
<td>Dave and Sarra Yoder</td>
<td>Frances Zwicklbauer</td>
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<td>Harriet Yogel</td>
<td>Liesl Zwicklbauer</td>
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<td>Connie Wong</td>
<td>Dominique R. Young</td>
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<tr>
<td>Helen Wong</td>
<td>Heather Young</td>
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Brain Injury Association of America Financial Highlights

The figures on this page depict the financial activities of the Brain Injury Association of America for the fiscal year ended December 31, 2013.

### Statement of Activities

<table>
<thead>
<tr>
<th>PUBLIC SUPPORT AND OTHER REVENUE</th>
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<tbody>
<tr>
<td><strong>Contributions</strong></td>
<td>$1,082,358</td>
</tr>
<tr>
<td><strong>Program Services Revenue</strong></td>
<td>$1,244,093</td>
</tr>
<tr>
<td><strong>Investment Revenue</strong></td>
<td>$4,403</td>
</tr>
<tr>
<td><strong>Other Revenue</strong></td>
<td>$25</td>
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<tr>
<td><strong>Loss on Disposal of Assets</strong></td>
<td>$0</td>
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<td><strong>Total Revenue</strong></td>
<td>$2,330,879</td>
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### Statement of Financial Position

<table>
<thead>
<tr>
<th>ASSETS</th>
<th></th>
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<tbody>
<tr>
<td><strong>Cash, Cash Equivalents and Investments</strong></td>
<td>$1,797,322</td>
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<tr>
<td><strong>Property and Equipment</strong></td>
<td>$13,855</td>
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<tr>
<td><strong>Other Assets</strong></td>
<td>$38,111</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td>$1,849,288</td>
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<table>
<thead>
<tr>
<th>LIABILITIES and NET ASSETS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LIABILITIES</strong></td>
<td></td>
</tr>
<tr>
<td>Accounts Payable &amp; Accrued Expenses</td>
<td>$103,920</td>
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<tr>
<td>Deferred Revenue</td>
<td>$436,741</td>
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<tr>
<td>Deferred Rent</td>
<td>17,236</td>
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<td><strong>Total Liabilities</strong></td>
<td>$557,897</td>
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<table>
<thead>
<tr>
<th><strong>NET ASSETS</strong></th>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Unrestricted Net Assets</strong></td>
<td>$1,129,453</td>
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<tr>
<td><strong>Temporarily Restricted Net Assets</strong></td>
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<td><strong>Permanently Restricted Net Assets</strong></td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td>$1,291,391</td>
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</table>

| **Total Liabilities and Net Assets** | $1,849,288 |

A complete copy of financial statements audited by Dixon Hughes Goodman LLP is available upon request from the Brain Injury Association of America, Inc., 1608 Spring Hill Road, Suite 110, Vienna, VA 22182 or on our website at www.biausa.org.
### 2013 Revenue

- **Contributions**: $1,244,093
- **Program Services Revenue**: $1,082,358
- **Investment Revenue**: $25
- **Other Revenue**: $4,403

### 2013 Expenses

- **Public Awareness and Communications**: $140,477
- **Affiliate Services**: $358,672
- **Education, Training and Research Services**: $848,450
- **Individual and Family Services**: $289,708
- **Government Relations and Advocacy**: $331,063
- **Management and General**: $154,668
- **Fundraising**: $115,455
2013 Staff

Marianna Abashian, Director of Professional Services
Greg Ayotte, Director of Consumer Services
Amy Colberg, Director of Government Affairs
Susan Connors, President and CEO
Lexy deGraffenreid, Customer Service Specialist
Ahmed Huidibro, Customer Service Specialist
Jessica Lucas, ACBIS Coordinator
Mary Reitter, Executive Vice President/COO
Rob Traister, Director of Communications